#### IN THE SUBORDINATE COURTS OF THE REPUBLIC OF SINGAPORE

MC Suit No. 24750 of 2006/D

#### Between

#### XL RESULTS FOUNDATION PTE LTD

(RC No. 200107729C)

... Plaintiffs

#### And -

#### LINDA RUCK

(Australia Passport No. E7081714)

... Defendant

#### SUPPLEMENTARY AFFIDAVIT

I, LINDA RUCK (Australia Passport No. E7081714) of 14 Chancery Hill Road #03-06 Singapore 309655, do make oath and say as follows:

- 1. I am the Defendant herein.
- 2. Insofar as the contents of this Affidavit are within my personal knowledge they are true and insofar as the contents of this affidavit are not within my personal knowledge they are true to the best of my information, knowledge and belief.

3. I crave leave of this Honourable Court to make this supplementary affidavit in support of my earlier affidavit filed and served on 14<sup>th</sup> February 2007.

#### Background and Employment

- 4. Before I was employed with the Plaintiffs, I worked for the Queensland (Australia) Government. I worked for the Queensland (Australia) Government for 11 years before resigning and moving to Vietnam to be a volunteer in a children's orphanage.
- 5. About a year later, I found work as a Public Relations Manager for the Marriott Group. I was also freelancing as a reporter for Vietnam News, Time Out, Vietnam Investment Review on human interest articles.
- 6. Sometime in or around 2002, I moved to Singapore. In around March 2002, I became acquainted with one Roger Hamilton ("RH") and was employed by a company known as Achievers International Pte. Ltd. as the personal assistant to RH, who was a director in the said company.
- 7. At the time, I told RH that my experience was vastly in the Public Relations industry and that I was only willing to work as his personal assistant for a

period of 6 months. I received a basic local salary of approximately S\$2,000 per month.

8. I came to know at the time that RH had other business concerns. One was a company promoting speakers- i.e. Competitive Edge Pte. Ltd. ("CE") and the other a local magazine company known as Expat Living Publications. Exhibit "LR-2", is the information of the abovementioned companies.

#### Birth of the Plaintiffs

- 9. After about 6 months, RH discussed with me about a managerial position in CE. As the work is closely related to Public Relations, which involves the promotion of speakers and the organisation of these events, I accepted the offer and was thus employed by CE with a salary increase.
- 10. I was soon tasked to promote a "Life Membership" program in CE which promised, amongst other things the following:
  - a) "This Membership includes the rights to 4,000 or 6,000, wherever applicable, ordinary shares in Competitive Edge Pte. Ltd, amounting to 0.2% of its enlarged share capital of 2m ordinary shares. I may exercise this right in the event of a sale, merger or public listing of the company."

- b) "Life Memberships may be resold at any time and in any country after a full year of membership. The transfer fee payable to CE for membership trasfer is US\$500." Exhibit "LR-3" is a copy of the Life Membership subscription form.
- 11. After a successful round of promotions, CE managed to get about 200 members. Each one of those members paid US\$6,150 (S\$10,762.50). The real attraction at the material time was the opportunity to participate in the future of CE. The investment was presented as "risk- free" with the transferability clause. Investors were lulled into thinking that their memberships had a market value which could be "cashed out" at their option, with only a small penalty of US\$500. **Exhibit "LR-3,** Clause 9 under 'Benefits',".
- 12. I am now advised and verily believe that CE was not permitted to sell or offer to sell its shares or options in its shares without a prospectus or seeking approval from the relevant authority. The talks and promotional materials issued by CE at the time also did not conform with the requirement of a prospectus. Moreover, the representation of a "market" for the "Life Memberships" maybe false.

- 13. I did not know of all this at the time and actively assisted RH in promoting the sale of the "Life Memberships" in CE.
- 14. In or around 18 August 2004, CE changed its name to XL Results Foundations Pte. Ltd. ("the Plaintiffs"), RH explained that the business was expanding and needed a better image. Except for the change in the name, the Plaintiffs operated and continued to promote the same scheme. The members were only notified of the name change about 6 months later.
- 15. In July 2004, I was appointed as editor-in-Chief of the new magazine XL Magazine. I developed, wrote and created the magazine content. The magazine promoted the Plaintiffs. I am advised and verily believe now that the magazine was an essential propagandist tool used in the recruitment of new Life Members. I am also beginning to see and believe that the books, seminars and network sessions are just tools to help RH and the other licensees generate hype, so that new members maybe recruited and the enrollment fees utilised to keep RH and the licensees well lubricated.

#### The Recruitment Scheme

16. In the course of the work, I travelled extensively with RH, assisting with the development of the "Life Membership" program and the "Wealth Dynamics"

weekend seminars. I also spoke on the commitment of the Plainitffs to donate 10% of revenue to charity. I also oversaw the day-to day operation concerns of all staff and licensees in each country. At the time and like the Life members and licensees, I really believed in the Plaintiffs and that it had potential of making everyone wealthy and also contributing to the good of the community.

- 17. By the end of 2003, the Plaintiffs had approximately 10 licensees in India, Hong Kong, Malaysia, Singapore, Indonesia, Thailand, Philippines, USA east and west coast, Taiwan and UK.
- 18. In the copies of the "Country License Agreements, it was stiplulated that the licensee had to pay a license fee. Before the Plainitffs' change of name, the fee was US\$25,000 per year –if they were not Life members or if they were Life members- US\$20,000 per year. After the Plaintiffs' change of name, the fees were US\$8,000 per year. However, the licensee fee will be returned in full if the licensee reaches 20 or more new Life Members in a year. Exhibit "LR-4".

- 19. On the face of the license agreements, the licensee appears to receive the following heads of renumeration:
  - a) A commission of ticket sales, sale of products, training sales and book sales (hereinafter collective referred to as "Product Commissions");
  - b) A 20% commission on the sale of "Life memberships" ("Membership Commissions");
  - c) Before the Plaintiffs' name change- a retainer of US\$1,500 per month.
     The condition to this retainer is pegged to 12 new enrolments in a previous
     3 months period. ("The Retainer").
- 20. In the course of my work with the Plaintiffs and RH, I know that the bulk of the income earned by the Plaintiffs and the licesees were from the Membership Commissions and The Retainer. When compared to the Membership Commissions and The Retainer, the Product Commissions are small or negligible.
- 21. This can be easily seen from the list of "Benefits" that each Life member gets for free. Essentially a Life member gets free admission to events, magazine and workshops. Thus the Product Commissions are virtually small or negligible. This can also been seen from the Sales Report in New Zealand in

2004, where the only revenue was from the sale of 38 new life memberships. According to the sales report, the New Zealand licensee got a 20% commission on the sale of the life memberships. Exhibit "LR-5"

22. I am now advised and verily believe that it is not lawful to operate a scheme or arrangment for the distribution or purported distribution of a commodity whereby, the person then receives a benefit as a result of the recruitment of more additional participants in the scheme or arrangment. It is clear from the matters described above, that RH, together with the licensees are using the Plaintiffs to operate such a scheme.

Paul Stuart Dunn ("PSD") and Daniel Steven Priestly (DSP") are licensees and part of the scheme

- 23. Both PSD and DSP are licensees in the same scheme abovementioned, perpetuated and operated by RH through the use of the Plaintiffs as a vehicle.
- 24. They each have huge financial interest in keeping the scheme and the Plaintiffs surviving. In a way and as I am now advised and verily believe, they together with RH are using the Plaintiffs to suck on and prey on new recruits to the scheme.

25. In fact, DSP himself may have let slip that the bulk RH's wealth is derived from the fees of Life members:-

"LR: No. Roger's got absolutely no money. Roger doesn't have any money.

DP: Well, what about all the Life Member fees." -emphasis added.

(See-page 16 of DSP's affidavit, at line 4 to 5)

26. Clearly, the licensees knew that the primary revenue and financial base of the Plaintiffs business and the scheme is their individual income is from the fees of new members.

#### Confidentialty clause is a cover-up

- 27. In or around the time of my resignation from the Plaintiffs company, I could only suspect that something was not right with the Plaintiffs' business. In fact, I could not and was notable to put my finger on the issue until recently and after I appointed my new solicitors to look into the matter with fresh perspective.
- 28. I verily believe, from the reasons explained above, RH together with PSD and DSP are using the Plaintiffs as a vehicle to suppress their criminal activities.

- 29. In fact, Clause 8 of the Severance Agreement- which I am alleged to have breached- does not seek to protect any legitimate or real confidential information/trade secrets belonging to the Plaintiffs. I verily believe that the only "trade secret" was the secret that RH, PSD, DSP and the other licensees are using the Plaintiffs as a front to bleed money from the new members.
- 30. I maintain that I did not start nor was I possessed with the ability of spreading ill will against the Plaintiffs or RH. The simple truth of the matter was that until recently, I myself did not comprehend how the scheme worked.
- 31. Like the other people in the Internet, I was merely joining in their chorus about monies not being given to charity and how the matter was being investigated by the authorities. Coming from a background of volunteer work, I was very upset that money promised by the Plaintiffs to charity had not been given. I knew something was amiss, but did not at the time have the facility to articulate it.

#### I did not breach any confidentiality clause

32. The transcripts from PSD and DSP – if taken at face value- will clearly show that the calls to me were all initiated by PSD and DSP.

Page	Line
8	1
20	· 1
7	1
	8 20 7

- 33. Thus paragraph 8, page 3 of PSD's affidavit is a blatant lie.
- 34. Again and taking the contents of the transcripts in PSD's and DSP's affidavits on its face value, I am surprised that the substance of the matters discussed were actually expressions of my views and /or opinion about RH and not as alleged leaking company "trade secrets". In fact, I was also asking questions about the whereabouts of the money and about the money to the charities.
- 35. In this regard, I would like to refer this Honourable Court to the following particular excerpts of the transcripts.

Page	Line
21	11 to 14
22	1 to 2
23	7 to 12
	21 22

PSD	24	2 to 6
PSD	26	13 to 16
DSP .	8	1 to 2
DSP	10	10 to 11
DSP	14	4 to 5
DSP	15	11 to 12

- 36. I am advised and verily believe that I am entitled to express and formulate my views about RH. In fact, and from the said transcripts, those views expressed by me about RH are from sources which could be easily gathered the public domain at the time.
- 37. It is clear from the transcripts that PSD and DSP had themselves heard about the criminal investigations on RH, they had only called me to ask me about my views on matters which they already knew about.
- 38. I have grave reservations about the authenticity and accuracy of the transcripts. I am advised and verily believe that as the transcripts were not affirmed or sworned by an approved transcriber, it cannot be admitted into the Court.

39. In my dealings with DSP, he is usually chatty and responsive. I note that from page 7 to 15 of the transcripts he was very economical with his responses.

#### Complaints were already circulating around

- 40. I wish to state that complaints and unhappiness both with the members and the staff of the Plaintiffs were already rife in or around late 2004. In fact and in or August 2004, there was a mass staff walk out in Hong Kong and Singapore.
- 41. RH had disputes with several staff members in the Hong Kong and Singapore offices, some were unpaid and two staff would not return the Plaintiffs' laptops until they were paid.
- 42. By December 2004, I had stopped travelling with RH and was also working from home. I was deeply concerned over the business conduct of the Plaintiffs company. At the time I did not fully understand the complaints, all I knew was that members were complaining about services not delivered, members felt cheated, consultancy clients weren't getting value. I found out that members were starting to go to the Consumer Protection Association and asking me to help get refunds.

- 43. At around the same time I had also bumped into a lawyer at a coffee shop who advised me to get out of the Plaintiff's company.
- 44. Sometime, around mid-February 2005 I received an anonymous email from the UK to the community in Singapore and Asia calling RH a charlatan and a compulsive liar. See:Exhibit "LR-1, page 24 of my earlier affidavit.
- 45. When I approached RH and his partner, Dave Rogers about the matters, they agreed that I should leave the Plaintiff's company. In or around late 2004, the personal relationship between RH and myself began to sour and when I parted with the Plaintiff-company around February 2005, I also parted with RH on a personal level.
- 46. It is wholly untrue and unfair for the Plaintiffs to portray me as a scorned and vengeful woman who was unhappy about the departure from the Plaintiff-company and the split with RH.
- 47. I was naturally sad about the departure, but as is clearly shown in letters exhibited in pages 52 and 53 of RH's affidavit, I was prepared to move on. If I had been vengeful, I would not have agreed to complete issue 6 of XL magazine. I just requested from the Plaintiffs a reasonable compensation

package and a good reference, to help me get on with my new career. Surely, this would not be the conduct of a spiteful person.

- 48. Initially, the Plaintiffs agreed to pay me severance and salary if I signed a document to say I was leaving to pursue international opportunities. However, and in or around February, RH and his partner, Dave Rogers called me into a meeting from 3.00pm to 8.00pm and demanded and coaxed me to sign the severance agreement.
- 49. When I questioned some of the clauses RH shouted and stood over me. I did not leave the room for five hours. RH also told me I owed the company \$50,000 but he would be generous and absorb my \$50,000 debt as a Director in the company XL Events.
- 50. I replied saying that I did not know how I could suddenly have a debt of \$50,000 after working very hard for three years. I said I did not understand what he was saying and did not know Singapore business law. After five grueling hours I was so tired, overwhelmed and harassed I signed the agreement. While, I was not totally happy with the way I was treated and made to sign the agreement, I thought that if the Plaintiffs were to pay me my

severance package of \$50,000, I was happy just to finish with what I promised to complete and leave.

- 51. In or around 14 March 2005, I went into the office to wrap up the last edition of the magazine I was working on. In the office, I found out RH had sold the Australian license to his Wealth Dynamics program and XL Life Membership. I expressed my concern over going into a new market (my home market) while promises were not delivered to the Asian members and several hundred members were unhappy.
- 52. At this point RH became very aggressive and told me to leave his office. I went back to my office and RH followed me into my office and was behaving in an aggressive manner. I told him to calm down and tried to remain calm myself.
- 53. RH told me he would call the police. I did not believe him and continued to work at my desk as did the other staff in the offices outside my office. Within 10 to 15 minutes I was asked to go to the conference room, and I was stunned to see two police officers, waiting to speak to me. At this stage I started to cry and became very shaky and distressed. I told the officers that RH and I have

had a personal and business relationship and it had turned sour and he was bullying me.

- 54. The police asked for both our details and ask me to take my bag for my own well being and leave the office. They left before me. I was extremely humiliated and scared.
- 55. At this time, the Plaintiffs' erstwhile lawyer Mr. Jeffrey Soh then arrived in an agitated manner. I was crying and Mr. Soh was attempting to comfort me, we went downstairs to a coffee shop. I heard him advising RH and Mr. Dave Rogers, that they should not have called the police on me and that he would secure my severance agreement. RH became angry with Mr. Soh for being sympathetic to me. He also expressed anger at the police, who seemed sympathetic towards me.
- 56. After an hour the meeting ended. RH and Dave Rogers went back to the office and Mr. Soh asked me to get myself a lawyer. He tried to reassure me that an awful thing had happened to me but I would be able to get through it.

- 57. I called a friend to help me get to a lawyer. I was highly distressed and in shock. That evening, I told my lawyer I didn't think RH would make it easy for me.
- 58. My lawyer advised that I go back with a police escort to get my files and possessions. The next day I went to the office and my office had been emptied.
- 59. Within a few days RH filed a police report complaining that I had trespassed into the Plaintiff's office. Another report was filed against me saying I had stolen a laptop. My lawyer expressed his concern in a letter saying this was 'mischievous conduct'.
- 60. RH then accused me of stealing a second laptop. In or about April 2005, RH cancelled two post dated cheques after I had banked them on the due date. I was told by my lawyers that I had to sign a supplementary agreement.
- 61. I was surprised that I had to sign another agreement. I was told by my lawyer-Mr. Patrick Ee- that it was in order for me to sign. To be fair to my former lawyers, at the material, both my lawyers and myself did not have the documents pointing to the extent of the scheme described earlier. The

impression for everyone at the time, was that this was a personal dispute between myself and RH. As such, I agreed and accepted that the Supplementary Agreement was in order.

#### MC Suit No. 1547 of 2005

- 62. After the execution of the Supplementary Agreement, the Plaintiffs paid to me a further \$10,000.00. The balance due and owing to me was now \$20,000.00.
- 63. The Plaintiffs continued with the instalment payments until the final payment of \$10,000.00. The Plaintiffs stopped the payment of the final \$10,000.00 in or around late 2005. I instructed my lawyers to institute MC Suit No. 1547 of 2005 to recover the final payment of \$10,000.00.
- 64. In or around March 2006, the Plaintiffs and I reached an amicable settlement and the final payment of \$10,000.00 was made to me.
- 65. I wish to state that the severance agreement and 2 supplementary agreements were made between the Plaintiffs and myself. However, the remarks made by me were expressions of my views/opinions about RH. I am advised and very believe that I had not breached and confidential/trade secrets which can or legitimately belong to the Plaintiffs.

- 66. I believe that RH is using the Plaintiffs as a front, in particular, the agreements, to allege that I have breached Clause 8- when in fact, I had not.
- 67. The criticism which I have made were levied against RH and the manner in which he is using the Plaintiffs for his own financial benefit. If what I have stated is untrue, it would be appropriate- as I am now advised- for RH to institute defamatory action against me. This fact appears not to be lost on RH when his lawyers at page 83 and 84 of RH's affidavit clearly stated that they were contemplating defamatory action.
- 68. It is thus telling that instead of commencing defamatory action, they had now commenced an action against me for breach of Clause 8. I believe that RH is simply hiding behind the Plaintiffs. To commence an action under clause 8 of the severance Agreement, and Supplementary Agreement is a "big smokescreen" as RH is terribly afraid that I maybe expressing the truth about him, after all.

The Aftermath- The Plaintiffs' own doing - No credit to me

69. I categorically deny that I started a slur campaign against the Plaintiffs or RH.

I do not have the resources, capabilty or the facility to start such a "one-

woman" campaign. To this extent, I cannot take personal credit for the campaign. However, I do believe and as I have explained in the preceding paragraphs that it would be a matter of time before all the deeds of RH and the licensees would catch up on them.

- 70. So and in or around 2006, members commenced an Asia Pacific petition and buyer beware program against the Plaintiffs, with the support of Ms Ann Phua a community activist in Singapore. In September a blogger in the UK posted a blog titled "Roger Hamilton exposed." Exhibit "LR-6".
- 71. In November 2005, 40 members went with three journalists and two photographers to the XL business premises and lodged refund requests for approximately SGD\$400,000. Two articles have featured in the Straits Times and on the local English and Chinese Radio. Members have also put on record the fact no money went to charity. See:- Exhibit "LR-1".
- 72. In retaliation to the queries and unhappiness from the public, RH used me as a scapegoat, to slur my character by speaking ill about me, posting a blog, openly lying about me to the business community locally and internationally and sending out emails as well as spending hundreds of thousands of dollars on legal costs to bully and intimidate me.

- 73. I am informed that members have lodged requests for refunds of approximately USD\$500,000 to one million dollars. Many members are too scared to openly attack RH who will use all legal means to stop anyone standing up against him. On 23<sup>rd</sup> February 2006 the Australian media wrote an article on RH and XL and the controversy of the company in Singapore. While, I have been contacted by the Australian and UK press, I have decided not to be interviewed by them.
- 74. I pray that this Honourable Court will dismiss the Plaintiffs' application with cost.

SWORN by the abovenamed

LINDA RUCK

on this 29th day of March 2007

at Singapore

Before Me,

A COMMISSIONER FOR OATHS



#### This is the exhibit marked

"LR-2"

referred to in the

Supplementary Affidavit of Linda Ruck

Sworn on the gate day of ward

2007

Before me

**A Commissioner For Oaths** 





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### ACRA Instant Information Company



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Accounting & Corporate Regulatory Authority



Name XL RESULTS FOUNDATION PTE. LTD.

**Registration Number** 200107729C **Registration Date** 29/11/2001

Former Name COMPETITIVE EDGE PTE LTD

Place of Origin SINGAPORE, REP OF

Date of Change (Name) 18/08/2004

Company Type LIMITED PRIVATE COMPANY

Registered Office 30 ROBINSON ROAD

#11-01

ROBINSON TOWERS Singapore 048546

Date of Change (Address) 15/07/2004

Status LIVE COMPANY

Status Effective Date 29/11/2001

Activity(I) 80209

**Description(I)** TECHNICAL, VOCATIONAL AND COMMERCIAL EDUCATION NEC (EG

NANYANG ACADEMY OF FINE ARTS)

Activity(II) 51601

**Description(II)**MAIL ORDER AGENCIES (INCLUDING SALES VIA TELEPHONE AND

INTERNET)

Amalgamation



Capital Type	Number of Shares	Amount	Currency
Issued Ordinary	100000	100,000.0000	SINGAPORE DOLLAR
Paid Up Ordinary	0	100,000.0000	SINGAPORE DOLLAR
Paid Up Preference	0	0.0000	SINGAPORE DOLLAR
Paid Up Others	0	0.0000	SINGAPORE DOLLAR



Name S C MOHAN & ASSOCIATES

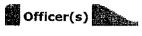




Charge Number	C200608201	
Date of Registration	05/12/2006	

No. Name Amount Secured Currency

OVERSEA-CHINESE BANKING
CORPORATION LIMITED





Name MARGARET LOH CHUI MEI

ID/NRIC No\$1554539INationalitySINGAPOREAN

Address 30 ROBINSON ROAD

#11-01

ROBINSON TOWERS Singapore 048546

Position SECRETARY
Appointment Date 02/12/2002



Name ROGER JAMES HAMILTON

ID/NRIC NoS6883456BNationalitySINGAPORE P.R.

Address 30 KEPPEL BAY DRIVE

#01 - 47

CARIBBEAN AT KEPPEL BAY

Singapore 098650

Position DIRECTOR
Appointment Date 29/11/2001





Name XL GROUP INC.

ID/NRIC No UF44202H

Address P.O. BOX 1239, OFFSHORE INCORPORATIONS CENTRE, VICTORIA,

MAHE, REPUBLIC OF SEYCHELLES

Place of Origin SEYCHELLES

Share Category Unregistered Foreign Company

Share Type Ordinary Shares

Share Allocation 100000

Currency Code SINGAPORE DOLLAR

#### Compliance Records

Date of last AGM 01/11/2006
Date of last AR 01/11/2006
Date of A/C laid at last 31/05/2006
AGM

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Name ROGER JAMES HAMILTON

**NRIC** \$6883456B

Nationality SINGAPORE P.R.

Address 30 KEPPEL BAY DRIVE

#01 - 47

CARIBBEAN AT KEPPEL BAY

Singapore 098650

Date of Change (Address) 01/09/2006



S.No.	Company / Business	Reg No.	Status	Position	Appt Date	Cess Date
1	XL RESULTS CENTRE PTE. LTD.	200411183R	LIVE	DIRECTOR	02/09/2004	-
2	ACHIEVERS INTERNATIONAL PTE. LTD.	200605905G	LIVE	DIRECTOR	02/05/2006	-
3	XL PRESCHOOL PTE. LTD.	200702115W	LIVE	DIRECTOR	06/02/2007	-
4	XL RESULTS FOUNDATION PTE. LTD.	200107729C	LIVE	DIRECTOR	29/11/2001	-
5	XL MEDIA PTE. LTD.	200210759G	LIVE	DIRECTOR	14/12/2002	-
6	EXPAT RENTALS PTE. LTD.	200210847G	LIVE	DIRECTOR	18/12/2002	-
7	EXPAT LIVING PUBLICATIONS PTE. LTD.	200210860R	LIVE	DIRECTOR	18/12/2002	-
8	XL GROUP PTE. LTD.	200303566M	LIVE	DIRECTOR	17/04/2003	-
9	XL EVENTS PTE. LTD.	200307733R	LIVE	DIRECTOR	12/08/2003	-
10	EXPAT RENTALS PTE. LTD.	200210847G	LIVE	SHAREHOLDER		-
11	EXPAT LIVING PUBLICATIONS	52957475)	•	MANAGER	20/11/2001	-
12	YES - YOGA ENERGY STUDIO	53028190B	-	MANAGER	30/11/2004	-
13	EXPAT LIVING PUBLICATIONS	529574753		EXISTING OWNER	20/11/2001	-

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Name

ROGER JAMES HAMILTON

**NRIC** 

F5556694K

**Nationality** 

**Address** 

BRITISH, UNITED KINGDOM

46 GREENBANK PARK GREEN BANK PARK

Singapore 589407

Date of Change (Address)

31/08/1999



S.No.	Company / Business	Reg No. S	Status	Position	Appt Date	Cess Date
1	FREE MARKET MEDIA PTE LTD	199707958E	LIVE	DIRECTOR	21/11/1997	27/12/2001
2	FREE MARKET MEDIA PTE LTD	199707958E	LIVE	SHAREHOLDER	-	-

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#### This is the exhibit marked

#### "LR-3"

referred to in the

Supplementary Affidavit of Linda Ruck

Sworn on the 29th day of blanch

2007

Before me

**A Commissioner For Oaths** 



### LIFE MEMBERSHIP

지하는 것이 생활해보면서 없다는 한 경험에 가장 하셨습니다. 그 그는 그는 그는 그는 그를 보고 있다.	A CONTRACTOR OF THE PROPERTY O
Name:	
Address:	Postcode:
Phone: (H/O): 45-15-15-15-15-15-15-15-15-15-15-15-15-15	Mobile/Pager:
We hereby apply for and requ	est you to allot, in return for cash paid (please tick),
One Life Membership for US	\$6,150 (\$\$10,762.50)
One Couple Membership for	US\$7,150 (S\$12,512.50)
One Corporate Membership (consisting of Five Life Mem	berships)
14 days upon full payment.	rtificate and Welcome documents from Competitive Edge Pte Ltd within
and the common all the common to the	I UNDERSTAND THAT:
This Membership includes the Competitive Edge Pte Ltd. am	insfer Form and pay US\$500 as a transfer fee to effect any transfer. rights to 4,000 or 6,000, wherever applicable, ordinary shares in ounting to 0.2% of its enlarged share capital of 2m ordinary shares. I
may exercise this right in the east cancellation will not be allowed as indicated overleaf.	event of a sale, merger or public listing of the company.  Id after the 7 days period. This Membership includes all other benefits
Cancellation will not be allowe as indicated overleaf.	event of a sale, memer or bublic listing of the company.
<ol><li>Cancellation will not be allowe</li></ol>	event of a sale, merger or public listing of the company. Id after the 7 days period. This Membership includes all other benefits  PAYMENT METHOD
Cancellation will not be allowed as indicated overleaf.  I would like to pay:    The state of the state	event of a sale, merger or public listing of the company. Id after the 7 days period. This Membership includes all other benefits  PAYMENT METHOD  your membership)
3. Cancellation will not be allowed as indicated overleaf.  I would like to pay:  Full Payment Now (secures By Installments (5% surchare)	event of a sale, merger or public listing of the company. Id after the 7 days period. This Membership includes all other benefits  PAYMENT METHOD  your membership)
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Tel: (65) 6259-6915 Fax: (65) 6259-6076

Website: www.resultsfoundation.com

#### LIFE MEMBERSHIP

FOR THE YEAR 2003; COMPETITIVE EDGE PTE LTD IS OFFERING 250 SUBSCRIPTIONS FOR LIFE MEMBERSHIP ON AN INVITATION ONLY BASIS.

#### BENEFITS

- 1. ELITE TEAM: Only 250 Life Memberships will be issued for CE in 2003. All CE Life Members will have the opportunity to train and represent CE as a CE Life Coach and Wealth Consultant.
- 2. TRAINING: You will receive 20 hours training in Life Coaching and 20 hours training in Wealth Consultancy, to qualify as a certified CE Life Coach and Wealth Consultant.
- 3. **NETWORKING:** You will automatically have access to all CE meetings throughout Asia including monthly momentum sessions, and as crew at CE programs, including all Stealth Wealth Weekends, and the Wealth Dynamics Business School. You will have access to CE's network of members and life members in all countries.
- 4. ANNUAL RETREAT: You will be invited to a seven days six nights annual retreat exclusive for Life Members from all countries. This retreat will be hosted by Roger Hamilton. Travel and accommodation expenses will be covered by members.
- 5. **EARNINGS:** You will receive 80% of all fees from your CE coaching and wealth consultancy that you choose to conduct. Initial coaching charge is US\$100 per hour.
- 6. ADDITIONAL OPPORTUNITIES: CE will select the most active and advanced coaches to take up leadership positions and set up coaching teams in different countries on a project fee basis. Additional training, including speaker training and advanced coach the coach training will be provided to those selected.
- 7. **INVESTMENT:** Each Life Membership provides the member with all the benefits above, plus rights to 4,000 shares in Competitive Edge Pte Ltd (total share capital 2m shares).
- 8. COST: Purchase price of Life Membership is US\$4,500 subject to availability. Corporate Life Membership consists of 5 life memberships and costs US\$18,000. Couple Life Membership costs US\$5,500.
- 9. **TRANSFERABILITY:** Life Memberships may be resold at any time and in any country after a full year of membership. The transfer fee payable to CE for membership transfer is US\$500.
- 10. FURTHER ISSUES: CE will limit future Life Membership issues and will ensure that the offer price from CE for each new issue is always at a higher price than the previous offer price.

#### **ABOUT COMPETITIVE EDGE**

Competitive Edge is Asia's Leading Results Foundation. In 2002, Competitive Edge has marketed numerous US Speakers in Asia, including Anthony Robbins, Robert Kiyosaki, Bill Clinton, Brian Tracy, Randy Gage, and Linda Chandler. The company has created coaching and membership programs to create an environment of ongoing development.

Competitive Edge has awarded exclusive licensees to take the Stealth Wealth Weekend, coaching and membership programs to Australia, Canada, China, India, Indonesia, Hong Kong, Malaysia, Singapore, Thailand, Taiwan, United Kingdom and United States.

This is the exhibit marked

"LR-4"

referred to in the

Supplementary Affidavit of Linda Ruck

Sworn on the 29th day of March

2007

Before me

A Commissioner For Oaths



### ACHIEVERS 2004 COUNTRY LICENSE 33

ا _	INTERNATIONAL	
· C		ense Start Date:
1 <sup>s</sup>	1 <sup>st</sup> SWW Date: Lice	ense End Date:
Na	Name: Cor	ntact No:
C	Company: Har	nd phone:
A	Address: Fax	No:
	Em	ail Address:
In	. In signing this agreement, the Licensee (named above) agrees to the follows:	owing:
1.		onth Exclusive License to promote Roger Hamilton's seminar
2.	<ol> <li>TRAINING: The Licensee will be provided with marketing material a Stealth Wealth Weekend, and other programs as relevant.</li> </ol>	nd documentation relating to the successful execution of the
3.	days for a 2 <sup>nd</sup> SWW can be booked subject to availability at a discou	nted rate of US\$15,000.
4.	Licensee has first rights of renewal after three years on the basis that	it the Licensee still holds the license at that time.
5,	for marketing campaigns are approved prior to execution.	
6.		
7.	7. PAYMENT SCHEDULE: This License is granted on signing this agree Life Member). US\$5,000 is payable 60 days from the SWW Date and second SWW Date in the same year, US\$7,500 is payable 60 days the 2 <sup>nd</sup> SWW Date. This license remains in force in the 2 <sup>nd</sup> and 3 <sup>rd</sup> ye Member) on the anniversary of the License start date, with US\$5,000 30 days from the SWW date.	d US\$5,000 is payable 30 days from the SWW Date. For a from the 2 <sup>nd</sup> SWW Date and US\$7,500 is payable 30 days from ar on the payment of US\$15,000 (Or US\$10,000 for a CE Life ) payable 60 days from the SWW date and US\$5,000 payable
8.	and two team members will be covered by the Licensee for the even location of the SWW and airfares will be economy class for flights les	t, and for Roger Hamilton. Hotel accommodation is to be at the s than 4 hours and business class for flights over 4 hours.
9.	for sales of all products sold at the SWW and 20% commission for sa the CE Training Centre; and 20% profit share of all profits from Roge Commission and profit share is payable to the Licensee 14 days from launched within the license period will be determined and communic	ales of Life Memberships; 50% for sales of all training as part of r Hamilton's Book Sales and XL Magazine Sales in the country. n receipt of payment by AI or CE, Earnings on new products aled when these new products are launched.
10.	10. PURCHASE PRICES: The License is entitled to: Purchase CD Sets rate of \$600 per 100 when purchased specifically for packaging with 100 when purchased specifically for marketing use. The Licensee is Magazine for each attendee of SWW at a discounted rate of \$20 per delivery of products to Licensee. Payment for one year subscriptions	sww ticket sales; Purchase copies of XL Magazine at \$300 per also obligated to purchase a one year subscription to XL attendee. Payment for products is due to Al 14 days from
11.	11. RETAINER: The Licensee will be paid a retainer of US\$1,500 per m monthly momentum session on the condition that there are at least 1 minimum of 4 new Life Members each month. The retainer will not be three months are less than 12 New Life Members.	5 CE Life Members in the country and the Licensee enrois a
12.	12. OBLIGATIONS: The Licensee has the following specific obligations obligations are in place to ensure the profitable and successful mana obligations are not met, the License will automatically lapse. The License Submit a week-by-week marketing plan prior to commencement. Submit the weekly marketing reports every Monday during the Submit the weekly marketing reports every Monday during the Submit the weekly marketing reports every Monday during the Submit the Weekly marketing reports every Monday during the Submit and Profit and	gement of the License. In the event that any of these ensee must: t of marketing for the SWW in the format provided by Al. SWW marketing campaign in the format provided by Al.
	<ul> <li>c. Make all payments due promptly for License fees and purchase</li> <li>d. Commit to the SWW date with no more than one revision to this date prior to the completion of the first SWW regardless of whet License is not held without a committed SWW date at any time.</li> <li>e. Make the appropriate preparations in room and crew specificating</li> </ul>	her it is within the License period, and to ensure that the
	f. Provide full contact details of attendees from each SWW to Al p	rior to the SWW.  Member within 7 days of signing.
12	h. Manage the CE Life Membership including organization of enro 12. LAPSE OF LICENSE: In the event that this License lapses during the	e period of this License or in the event that this License is not
	renewed at the end of the period of this License, the Licensee agree yet attended the SWW or CE Results Centre training and to provide to the smooth execution and public communication of the handover of	s to refund all customers who have paid the Licensee for but not the details of these customers to Al. The Licensee also agrees
Sig	Signed: Nan	ne:
•	Signed: Nan	ne:

ACHIEVERS INTERNATIONAL INC, 64 Gentle Drive, Singapore 309267, Tel: (65) 6259-0058, Fax: (65) 6259-6076

On behalf of Achievers International



### **COUNTRY LICENSE**

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Con	npany:	Fax No:
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		Email Address.
	and the supplemental and the s	on to the following:
n siç	gning this agreement, the Licensee (named above) agre	es to the following.
		with a 5 Year Exclusive License to promote Roger Hamilton's seminar nd to manage the XL membership and networking program.
<u>}.</u>	TRAINING: The Licensee will be provided with marketing	ng material and documentation relating to the successful marketing under initial two day training program and quarterly training updates.
3.	APPEARANCE: This License includes a minimum of fo	our visits a year by Roger Hamilton to the country above to consuct
<b>1</b> .	TRANSFERABILITY: This License is not transferable,	but the Licensee may appoint and sell sub-Licensees in their country. The basis that the Licensee still holds the license at that time.
5.	BRANDING: The Licensee must comply with branding	guidelines in promotional and marketing material, and ensure that materials
<b>3</b> .	LICENSE FEE: The License Fee is US\$8,000 per year	r. On the basis that the Licensee reaches 20 (or more) new the warmond in
7.		signing this agreement and receipt of US\$4,000. The remaining payment must be full payment of US\$8,000.
В.		und expenses for Roger Hamilton and venue costs for Member Coaching und expenses. Events. All other operating costs will be the responsibility of the Licensee.
9.	EARNINGS: The Licensee is entitled to: 50% of all ear Entrepreneur Conference and the Entrepreneur Busing for magazine advertising and event sponsorship sales Sales and XL Magazine Sales in the country, and 100 profit share is payable to the Licensee at the end of earliest and the sales are payable.	mings from the ticket sales of the Weath Dynamics Vectors, to the weath Dynamics vectors, to commission so school; 20% commission for sales of Life Memberships; 20% commission; 50% profit share of all profits from Roger Hamilton's Book Sales, Product % of all revenues from networking events in the country. Commission and such calendar month on the basis of sales receipts during the month. Earnings to be determined and communicated when these new products are launched.
10.	OBLIGATIONS: The Licensee has the following speci- obligations are in place to ensure the profitable and su- obligations are not met and then not remedied after for a. Organize a chargeable monthly networking sessi- b. Organize a minimum of four membership introdu	ific obligations that must be fulfilled in order to trianital this Electronic coessful management of the License. In the event that any of these small written notice, the License will lapse. The Licensee must: ion in the country above commencing during 2005. Cition breakfasts each year, with a minimum of 25 guests at each one if hoster the country and accommendation are covered on this basis).
	c. Organize the logistics and venue booking of Mei Make reasonable efforts to promote in the Licens exclusive right to market through this agreement e. Ensure all Life Members and customers are prov	sed country the various events and products that the Licensee holds the vided quality service throughout the license period, and that the Licensee and integrity.
	. LAPSE OF LICENSE: In the event that this License is renewed at the end of the period of this License, the license appoint	apses during the period of this License or in the event that this License is no Licensee agrees to the smooth execution and public communication of the ed by XL Events.
12		nse continues through to the end of the five year period with no lapse, the ner five years on the same conditions and at the same fee.
Si	gned:	Name:
		Name:
	igned: On behalf of XL Events	

#### This is the exhibit marked

"LR-5"

referred to in the

Supplementary Affidavit of Linda Ruck

Sworn on the 29 day of

2007

Before me

A Commissioner For Oaths



XL STORE

### Mini Calendar

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### Latest Events

March 28, 2007 (11:30 am - 1:00 pm) Mumbai Momentum Night (INDIA)

March 28, 2007 (7:00 pm - 10:00 pm) Kuafa Lumpur Momentum Night (MALAYSIA)

March 29, 2007 (7:30 am - 9:30 am) Sydney Networking Breakfast (AUSTRALIA)

Kuala Lumpur Networking Breakfast

7001/071

# XL LIFE MEMBER: BENEFITS

towards World Wide Wealth. Whilst each of us has a stakeholding in the success of World Wide Wealth, we all have a stakeholding in each other's success. The more you utilize the resources available, the greater the value returned. This handbook goes through the various benefits in As a Life Member, you are our resource base, our role models, and our primary stakeholders detail, but you can find a summary below:





# 1. Momentum Events:

of-charge to Life Members, they currently take place each month Malaysia, New Zealand, Singapore, Thailand, UK and USA. This and an environment to build your momentum each month. Free-These events provide you with a learning & networking platform in 30 cities in Australia, China, Hong Kong, India, Indonesia, will grow to 50 cities in 2007.

Full year event schedule here.



# 2. Coaching Certification:

completed both certifications and 50 hrs of logged coaching) can all the countries above. Fully accredited XL Coaches (who have attend the Wealth Dynamics Practitioners Certification, enabling Life Coaching and Wealth Consultancy modules currently run in them to integrate the Wealth Dynamics online profiling facility with their current coaching or training business.

Full coaching schedule here.

# 3. International Network:

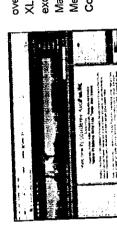
online business forum, www.ecademy.com to connect you with business directory, www.linkedin.com, and the world's largest XL Results Foundation utilizes the world's largest online

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7007.07 5

Bangalore Networking Breakfast March 29, 2007 (8:30 am - 10:30 am) (INDIA)

View Fuli Calendar



over 2.4 million business people in over 150 countries. The new XL Network will enable LMs to connect and communicate exclusively with other members. Shah, our Member Relations Manager, is also on hand to facilitate connections between Life Members within the network.

ge 2

Contact Shah at shah@resultsfoundation.com



# 4. Opportunities Exchange:

Visit the opportunities exchange on our website for the latest opportunities from our events. Life Members can post their own opportunities online as and when they like. In 2007 our online payment facility will also enable you to sell products & services within the network, linked to your own personal profile page. Contact Shah at shah@resultsfoundation.com



# 5. Local Workshops:

Life Member groups in each city run their own workshops, power-up sessions, chat groups and social gatherings. Contact your Country Manager to learn of the additional activities in your city and country and check the online calendar. Contact Shah at shah@resultsfoundation.com



### 6, XL Magazine:

All Life Members receive our monthly magazine free of charge. All Life Members receive our monthly magazine is full of success stories, experiences, resources and expert advice on entrepreneurship and social enterprise. Put forward your own content ideas, connections and suggestions to Floyd Cowan, Editor of XL Magazine. Contact Floyd at floyd@resultsfoundation.com

### 7. Country Tours:

To grow your business internationally, connect with the Life Member groups in the country you are looking for connections in, and experience the power of the network to connect you

directly into the country - with support from how to start your business to finding the right partners and even a place to stay! Contact Janice at JanIce@xI-events.net

Page 3 of 5



# 8. Major Events:

Join the annual Global Entrepreneurs Summit free-ofcharge for LMs. The Entrepreneur Business School takes place twice in 2007. The Wealth Dynamics Weekend takes place in countries throughout the world. Use the 2007 discount vouchers or choose to crew at any of these events.

To crew, contact Penny Wee at penny@resultsfoundation.com



### 9. Vision Villas:

In 2006 we launched the first of a chain of XL boutique resorts for the use of Life Members. XL Vision Villas in Bali contains one of the region's most comprehensive library of leadership and personal development tools, along with full facilities for workshops and refreats.

For advanced bookings, contact Wayan Suarma, Resort Manager, at visionvillas@resultsfoundation.com



### 10, Social Enterprise:

The XL Social Enterprise Accreditation program tracks results for our Billion Dollar Challenge. Being part of the XL Social for our Billion Dollar Challenge. Being part of the XL Social Enterprise Accreditation program means committing to give 10% of the annual profits you make to your own nominated charity. All Life Members should be part of this program.

For more information, contact Irene at irene@resultsfoundation.com

### 11. Charity Network:



Get involved in locally organized projects, gather the resources for your own initiatives, or step up as a representative of the XL Charity Network has representatives in each country, building information and connections with nonprofit organizations to establish ourselves as a central authority for effective giving.

To step forward, contact Irene at Irene@resultsfoundation.com



# 12. XL Opportunities:

In addition to the benefits and resources available, there are also our own opportunities for action within the XL group in

For the very latest opportunities, contact Shah at shah@resultsfoundation.com



# 13, Discounts & Privileges:

In 2007, Life Members will receive over US\$10,000 of cash vouchers for use in major XL events and leading personal development events around the world.

For any queries or requests on your cash vouchers, contact Shah at shah@resultsfoundation.com



# 14. Membership Value:

In 2002, Life Membership launched at US\$2,500. By 2007, it had grown to over US\$8,200. Many LMs have maximized their value this year by upgrading to couple membership. Of course, the true value of your membership is in the learning you have and the connections you make.

For all questions regarding referring, upgrading or transferring membership value, contact Shah at shah@resultsfoundation.com

2007 is the fourth year towards our 2020 Vision. We have some very sharp minds and enormously committed teams dedicated to building the value within the XL Group. The result of their hard work

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31115 STOO (1876) 500 63

This is the exhibit marked

"LR-6"

referred to in the

Supplementary Affidavit of Linda Ruck

Sworn on the 29th day of March

2007

Before me

**A Commissioner For Oaths** 



#### Dear Life Members

We are filing an official complaint against <u>Roger Hamilton & Dave Rogers</u> of XL Results Foundation Pte Ltd, (a private limited company registered in Singapore) on its unfair business practice to the Consumer Authority in Singapore and the Singapore Business Federation. If you share the same views as we do please sign the attached letter of complaint and we will consolidate the complaints together.

This will be in the strictest of confidence. We will also inform the media in the region of the complaints. Complaints are also being filed in Singapore, Thailand, Malaysia and Indonesia against these business practices.

Email a copy of your complaint letter to the following email address to consolidate the complaints to Ms Ann Phua email: <a href="mailto:anph@rvmediaworld.com">anph@rvmediaworld.com</a>

(Ann Phua +65 67499547 or hand phone +65 9762 3158)

Please sign and fax/scan/email the specimen letter of compliant to these authorities. Reword the letter to address your issues with XL Results Foundation Pte. Ltd.

#### Complaint Letters to:

- 1) Complaints and Advice Division Consumer Council 22/F K Wah Centre 191 Java Road, North Point Hong Kong www.consumer.org.hk
- 2) Consumer Association of Singapore Fax: (+65) 6467 9055 Email: complaints@case.org.sg
- 3) Advertising Standards Authority Of Singapore Tel: (+65) 6461 1888 Fax: (+65) 6463 7048 Email: asas@case.org.sg
- 3) Ministry of Trade & Industry Trade Division
  Fax: (+65) 6334-8140
  Email: mti\_fta@mti.gov.sg
- 4) <u>International Business Development Division</u> Fax: (+65) 6334-7520
- 5) Singapore Business Federation Fax (+65) 6827 6807 Umar Abdul Hamid, *Vice Chairman*

Date: May 2006

To: Government Departments

Dear Sir

We are members of XL Results Foundation Pte Ltd for which we pay a fee of USD \$7,000 for membership fee.

We would like to make a complaint against XL Results Foundation Pte Ltd for the following reasons

- 1. Misrepresenting members using the name <u>FOUNDATION</u> as a private business concern.
  - Does the company hold a trust fund in Hong Kong or in Singapore to protect life membership monies? Requests for information have gone unanswered.
  - No proof of charitable donations taken from each membership sale in Asia Pacific (10%) and promised by XL has been forthcoming. Requests for receipts, donations and amounts have not been forthcoming.
  - Original Life Members were given 4,000 shares in Competitive Edge. The company changed names to XL Results Foundation Pte Ltd, what happened to the 4,000 shares as promised verbally and in the agreement?
  - Members feel cheated and conned by verbal promises made by Roger Hamilton who over promises and under delivers.
  - 2. The following list of services that warrant our membership entitlements are not delivered.
    - The Master Coach Dave Rogers is not qualified or accredited. XL is not affiliated with the International Coach Federation in the US.
    - The XL Coaching is not recognized by anyone anywhere.

Singapore is reputed to be a safe and honest business enterprise. We do not understand how XL Results Foundation's name can be registered when it is NOT A FOUNDATION and do not carry out the function of a foundation but instead operate as a private business enterprise.

Yours faithfully

XXXXXXXXXXXXXXX Address, Country

#### 1. What constitutes an unfair practice under the Act?

It is an unfair practice for a trader, in relation to a consumer transaction-

- to do or say anything, or omit to do or say anything, if as a result a consumer might reasonably be deceived or misled;
- to make a false claim:
- to take advantage of a consumer if the trader knows or ought reasonably to know that the consumer
  - is not in a position to protect his own interests; or
  - is not reasonably able to understand the character, nature, language or effect of the transaction or any matter related to the transaction; or
- to do any of the 20 unfair practices listed in the Second Schedule of the Act.

The trader should provide the consumer with all relevant and material information so as not to mislead the consumer. The consumer can then make an informed decision. Traders should review their business practices; in particular, what information they provide to consumers and how they convey information.

The court, in determining whether or not a trader has engaged in an unfair practice, would consider the reasonableness of the actions of the trader. The court would also take into account, in granting remedies to the consumer, whether the consumer tried to resolve the dispute with the trader first before commencing action.

### 2. What could a consumer who has encountered an unfair practice do to seek

The consumer should first seek to resolve the dispute with the trader. Businesses should consider having in place a dispute resolution or alternative mediation process so that there is a platform for settling disputes with consumers. Currently, mediation services are available through Community Mediation Centres, Singapore Mediation Centre, CASE and various industry-specific mediation facilities. If the dispute cannot be settled, the consumer may file a claim in court for civil remedies. Most claims for unfair practice under the Act should be filed in the Small Claims Tribunal. When considering a claim for unfair practice under the Act, the court will take into account whether the consumer made a reasonable effort to minimise any loss or damage resulting from the unfair practice and resolve the dispute with the trader before commencing action. The consumer may also have rights of action under contract or tort law. The consumer should seek legal advice in case of uncertainty.

#### 3. Is there a cap on the amount of claim that can be filed under the Act? Yes, there is a cap of \$20,000 on the amount of claim that can be filed under the Act.

### 4. By when should aggrieved consumers file a claim in court?

Consumers should file their claim within one year from the occurrence of the unfair practice or the earliest date when the consumer could reasonably have discovered the unfair practice, whichever is later.

### 5. What are the remedies that the court may grant under the Act?

The court may grant remedies that include variation of the contract, orders for repair or replacement, restitution of money or property, award of damages for loss or damage suffered as a result of the unfair practice or (in appropriate cases) order of specific performance. In the case of the Small Claim's Tribunal, it may make orders under section 35

of the Small Claims Tribunal Act, such as orders to pay money and work orders to rectify a defect in goods or to make good any deficiency in the performance of services, by doing such work or attending to such matters (including the replacement of goods or parts) as may be specified in the order.

6. What are the transactions that are excluded from the Act?

Please refer to the First Schedule of the Act. Land transactions are excluded from the Act. Rentals of residential property and services provided by real estate agents to their clients are however included. The Act will also not cover investment, insurance and banking transactions and other financial activities already regulated by specified legislation administered by Monetary Authority of Singapore or certain other government agencies.

7. How does the Act address the problem of those traders who consistently engage in

There are provisions targeted at traders who persist in engaging in unfair practices. Under the Act, a District Court or a High Court could grant a declaration and an injunction against an errant trader, on the application of a specified body. CASE and the Singapore Tourism Board will be appointed as specified bodies under the Act to look after the interests of local consumers and tourists respectively. Before filing an injunction, the specified body must first obtain the endorsement of an Injunction Proposals Review Panel. The Panel will review whether there is a public interest to be safeguarded through the injunction.

Process-wise, unless there are exceptional circumstances surrounding the unfair practice that warrant the specified bodies doing otherwise, the specified bodies should first offer an errant trader a non-litigious option in the form of a Voluntary Compliance Agreement (VCA) before an injunction is applied for. A VCA is a voluntary agreement between a specified body and the errant trader, whereby the trader agrees not to engage in an unfair practice. The trader is free to turn down the option and instead let the Panel and the court decide on the injunction application.

8. Would consumers be able to cancel contracts under the Act?

MTI has gazetted regulations to allow for cancellation of time share and direct sales contracts within a 3-day cooling off period (excluding Sat, Sun and public holidays). The cooling off period is specifically targeted at situations where the consumer is subjected to high-pressure sale tactics. During the cooling-off period, consumers should review their purchasing decision and, if they decide to cancel the contract, give the trader notice of cancellation in the manner provided under the Regulations.

In the event that the consumer encounters an unfair practice in the course of a time share or direct sales transaction, he would still be able to commence action under the Act and seek civil remedies. He may also exercise any other rights of action he may have under any other law, for example, contract or tort law. This is irrespective of whether the 3-day cooling off period has lapsed.

9. Where can one obtain a copy of the Act?

The full text of the Consumer Protection (Fair Trading) Act can be accessed at the MTI website.

10. When would the Act and the Regulations come into effect? The Act and the Regulations came into effect on 1st March 2004.

Consumer Protection Programme, Malaysia

Email: apcl@ciroap.org

Consumer Association of Singapore

Email: complaints@case.org.sg

Dear Sir

#### Official Complaint against XL Results Foundation Pte Ltd

I write to express my concern over a Singapore based company operating in Malaysia and misrepresenting the public.

Mr. Roger Hamilton & Mr. Dave Rogers, Directors of XL Results Foundation Pte Ltd, Singapore <a href="https://www.resultsfoundation.com">www.resultsfoundation.com</a> is selling a Life Membership program in Malaysia. The membership is RM 25,880 and provides life coaching modules and networking.

XL Results Foundation Pte Ltd is not registered in Malaysia however; the company is represented by Power Events in KL (Email: <a href="mailto:hanifa@power-results.com">hanifa@power-results.com</a>, veronica@powersuccessasia.com or telephone 03 2287 9288)

XL Results Foundation Life Members have been misrepresented by Mr. Roger Hamilton who uses the word FOUNDATION in his company name and materials. However, fails to advise those members of the public joining as members that it is actually a private limited company and <u>not a foundation</u>. (Copy of ACRA business file attached).

In order to protect the consumers from exploitation and to save them from adulterated and substandard goods, deficient services and unfair practices, I refer to the Consumer Protection Act of November 1999.

Under the country's Consumer Act of November 1999: Unfair practic! e constitutes:

- misleading and deceptive conduct
- false representations and unfair practices;
- guarantees in respect of supply of goods; supply of services;
- rights against suppliers.

In the XL Results Foundation Pte Ltd company marketing material it also promotes 10% of all sales of Life Memberships sold in Malaysia are to be donated to worthwhile charitable causes.

Refer to: (<a href="http://www.resultsfoundation.com/public/xlmag.html">http://www.resultsfoundation.com/public/xlmag.html</a>. 10% of all revenue from XL Results Foundation is contributed to good causes in each country as part of the foundations' global vision of World Wide Wealth: Making Money to Give Away)

I as well as members in the community have requested proof of these charitable donations. None have been forthcoming.

In June, Education Minister Datuk Seri Dr Shafie Mohd Salleh introduced a new policy to stamp out sub-standard training and ensure courses and training is to be accredited and recognised by the Public Services Department (JPA). XL Results Foundation Pte Ltd provides coaching in Malaysia and is not accredited or recognized either in Malaysia or Singapore.

I request you look at the business activities of Mr. Roger Hamilton his business partner Mr. Dave Rogers and the company XL Results Foundation Pte Ltd, Singapore.

If a fraudulent activity has occurred, I ask you to help the Malaysians be reimbursed their membership funds made by misleading and deceptive means.